



BRC Quality Policy

The RIKEN BioResource Center (BRC) is the core repository of bioresources in Japan. We collect and preserve bioresources as we follow our principles of “Trust,” “Sustainability” and “Leadership.” We add information and knowledge to the resources while conducting quality control, then provide them to universities, research institutes and corporations both inside and outside Japan in order to contribute to research and development in life sciences.

Through the efforts to improve the quality and utility value of the bioresources, we ensure that the resources are widely used for research and development, thereby gaining the trust toward BRC further.

To accomplish this goal, we:

1. ensure that all employees are aware of and follow our quality guidelines, set annual action plans to achieve quality goals for each resource division, evaluate our performance at regular meetings and management reviews, and make improvements as needed.
2. endeavor to secure our communication with customers. We have adopted guidelines for communication with our customers. Based on the guidelines, we evaluate our performance at regular meetings and make improvements as needed.
3. make every effort to ensure that all employees are aware of the need and importance of strict legal compliance, thus ensuring that our activities are always in conformity with the laws and guidelines.
4. make a crisis management plan and take all necessary measures to deal with crisis such as natural disasters in order to ensure that BRC's activities can be sustained as usual even in such situations.
5. carry out human resource development in order to ensure that the activities outlined above can be carried out steadily and further developed constantly.
6. refine this Quality Policy regularly in line with the basic operation policy of BRC.

In this way, we formulate, maintain and continuously improve BRC's quality management system.

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